Language Technologies @ EC, State of play

Roberto Cencioni

European Commission

INFSO - Information Society & Media

Digital Content & Cognitive Systems





Mission statement

- teach computers how to understand & process
 written & spoken human language
 - information
 - communication
 - interaction
- if you master language, then you can cope with languages
 - nickname: HLT several terms, communities & specialist groups:
 - natural language processing
 - speech technology
 - machine translation
 - information extraction
 - computational linguistics...





A long-term commitment

• EC has supported HLT since 1970s:

- sustained R&D effort throughout the 1990s
- pioneering MT & TM technologies
- relatively low-level profile in recent years

• a fresh start since 2008:

- renewed political commitment, after the enlargement
- explosion of online content, in languages other than EN
- promising S&T advances, mostly linked to data-driven approaches





Scale of the challenge

- 60+ languages in Europe
- EU has 23 official working languages
- English accounts for 29% of Internet content
 - BRIC & other languages growing much faster
- English native speakers account for 27% of Internet users
- Europe accounts for 50% of the worldwide language services market (mainly translation & localisation)
- and yet users & professionals cannot cope with huge & volatile volumes of Web 2.0 content
- eCommerce: 2/3 of EU customers only buy in their own language



"Europe is still a patchwork of national online markets, and Europeans are prevented from enjoying the benefits of a **digital single market**.

Commercial and cultural content and services need to flow across borders."



Challenges, internal

- the sector can do better in terms of
 - credibility = useable <u>results</u> & uptake
 - critical mass = clear directions & shared agenda
 - visibility = public & political <u>awareness</u>
- you must address fragmentation
 - <u>link</u> research communities & specialist groups,
 academia & research labs, vendors & leading users
 - <u>pool</u>, share, reuse basic methods, tools & datasets
 - enhance result-oriented cross-border collaboration
- ... before FP8 starts, within 3 years







Challenges, external

adapt to the socio-economic environment

- economic austerity
- strong competition between policy areas
- insufficient political drive for diversity
- "multilingualism is expensive"

HLT is and will be challenged

- is it any good? does is work?
- can't we leave to Google?





INFSO drivers

• To become a recognized player within the <u>Digital Agenda for Europe</u>, released 19 May 2010

http://ec.europa.eu/information_society/digital-agenda/index_en.htm

- policy, (co-)regulation, benchmarking, ...
- research & innovation
 - technological leadership
 - economic growth & jobs
 - societal challenges
- in a number of intertwined domains
 - single digital market
 - public online services, eGovernment
 - digital skills & inclusion
 - trust & security, online safety ...





EU financial instruments

current programmes

- research & technology (FP7 ICT)
- competitiveness & innovation (CIP ICT-PSP)
- dedicated investment in the HLT area:

- 2008 0

- 2009 40 Meuro

− 2010-11 ~83 Meuro (est.)

– 2012-13: ?

~55 projects by 2012





State of play ongoing...

Innovation programme (PSP, 2009-10)

- emphasis on SMEs & less-resourced languages
- pilot projects = demonstration
 - demonstrate the potential of existing technology
 - emphasis on <u>service innovation</u> in real(istic) settings
- LR actions = infrastructure
 - assemble LRs, improve their (re)usability, make them available in open repositories
 - emphasis on <u>organisational build-up</u> & <u>sustainability</u>
- focused efforts: 30 Meuro over 2 years







State of play upcoming...

Research programme (ICT, 2010-11)

- workprogramme disclosed in July
 - 5 calls end July, 12 in total over 2 years
 - largest calls scheduled for Sept 2010 & July 2011
 - HLT part of Challenge 4 "Digital Content & Languages"
 - appears in 2 calls:
 - Call 7: open Sept, close Jan 2011, 50 M
 - SME call: open Feb 2011, close Sept 2011 (2-stage process), 35 M





How about LRs?

- automated and/or collaborative compilation of xlingual LRs e.g. from the web & digital collections
 - first series of projects underway; more under upcoming call
- "hub" services for sharing & reusing LRs:
 - META-SHARE (underway); further support for data exchanges under next call
- SME-driven **pooling** of LRs:
 - special call in early 2011
- creation, annotation... of domain/task specific LRs:
- SEVENTH FRAMEWORK

within the relevant technology-driven project





How about META-NET?

3 years (2010-12), 3 axes

- MT research, new x-disciplinary avenues
- language resources
- shared vision & roadmap for HLT at large

LR hub (META-SHARE)

- a multilateral exchange facility, not a research infrastructure
- aimed at researchers, developers & professionals
- stress on ICT technologies, services & applications
- "keep it simple, make it happen", must pay for itself, hence
 - no heavy infrastructure, no long-term curation, no guaranteed QoS ...
- initial software & services provided by META-NET partners
- initial resources supplied by META-NET & ongoing/upcoming INFSO projects





Promoting the field

- **community services** launched within the next 18-24 months:
 - unifying vision & technology roadmap for the field at large (META-NET + others)
 - closer collaboration with **industry**, better understanding of the **demand** side, more active **user** involvement (new)
 - enhance fitness, (re)usability, interoperability... of LRs by means of **trading, pooling & sharing** (META-SHARE + others)
 - flexible, coordinated evaluation framework(s) (new)





ICT 2011-12 overview

- HLT home within the ICT WP:
 "4.2 Language Technologies", Call 7, 50 Meuro
- basic elements:
 - both written & spoken language
 - multilingual (in/out), where relevant cross-lingual
 - handle everyday language
 - cope with massive volumes & diverse sources
 - contextualisation & personalisation
 - technologies are adaptive (language, domain, task)
 - but... embedding & testing within specific (demanding) application environments





simple model

- "conventional" themes likely to foster new partnerships across disciplines, languages...
- ambitious goals, with useful shorter-term spinoffs

balanced mix of projects

- 50% STREP (21 M)
- 30% IP (13 M)
- 20% open (8 M)

3 research lines ("outcomes")

- (multilingual) content processing
- information access & mining
- natural spoken interaction

no predefined budget allocation





a. multilingual content processing

- get to and exploit (language-encoded) knowledge embedded in documents, social media, web objects
- for the purposes of authoring, translating & publishing online digital content
- two project lines:
 - advance machine translation on several fronts
 - quality, self-learning & adaptation...
 - everyday language, x-lingual resources...
 - test & improve suitability (usability, performance, effectiveness...) of novel technologies in real-life multilingual settings
- instruments: IP + STR







b. information access & mining

- get to and exploit (language-encoded) knowledge...
 same as in a.
- for the purposes of finding, interpreting, correlating, categorizing... online digital content
- progress towards broad coverage coupled with (efficient) deep analysis, in multiple languages
- apply to one or several of the following:
 - cross-lingual information retrieval
 - audio & video mining
 - text mining from multilingual sources
- instruments: STR





c. natural spoken interaction

- progress towards richer, more spontaneous & robust
 man-machine interaction
- "conversational social agents" that can
 - handle conversational speech, in & out
 - cater for social cues, in & out
 - learn from interaction, react to new situations...
- technologies that are
 - portable, non-intrusive, real-time...
- either component technologies or complete proofof-concept systems, within larger ICT systems
- instruments: IP + STR







ICT 2011-12 4.2 cross-cutting

d. coordination & support actions

- overcome fragmentation: unifying vision & compelling technology roadmap for the field at large
- closer collaboration with industry, better understanding of the demand side, more active user involvement
- flexible, coordinated evaluation framework
- enhance fitness, (re)usability, interoperability of language data & tools by means of pooling, trading & sharing
 - virtual: "standards" i.e. methods, guides, best practices ...
 - virtual & physical: open repositories of research results, development/training resources ...
- instruments: SA + CA







ICT 2011-12 overview

- also in the ICT WP:
 - "4.1 SME initiative", special SME-DCL call, 35 Meuro
- data is the crude oil of today's R&D and yet often too expensive for new or small actors
- ease development of novel technologies by high-tech SMEs
 - by pooling & reusing datasets & related tools
 - language data, see obj 4.2
 - knowledge (linked) data, see obj 4.4
- 3 intertwined dimensions for language players:
 - fast, effective acquisition & aggregation
 - digital trading places, open exchanges or commons
 - (<u>experimental</u> evidence of) **new or better services** resulting from combining, extending, repurposing...
 resources
- instruments: STR + CSA







ICT 2011-12 4.1 implementation

- budget: 35 Meuro for two domains (Know, Lng)
- publication: 1st Feb, 2011
- 2-step submission & evaluation:
 - short synopsis (5 pages), by 28 Apr
 - if successful, full proposal (50 pages),
 by 28 Sept
- compact consortia:
 - up to ~6 private/public partners
 - at least 2 SMEs, 30% of overall EU funding
- focused projects:
 - up to 24 months, up to 2 Meuro funding







Towards FP8 timeplan

- EC proposal for financial perspectives after 2013: mid-2011
- FP8 proposals adopted by EC: early 2012
- agreement on the next financial framework:
 mid 2013 (?)
- FP8 launch: end 2013 (?)





Towards FP8 some issues

- better articulation of research & innovation
 - FP8 ICT vs. CIP-II ICT after 2013
- more strategic, focused research
 - roadmap-based research
- closer ties between research & infrastructure
 - from physical to "knowledge" hubs
- new implementation modes
 - simple, light, fast, SME friendly ...





Key dates (tbc)

• 27-29 Sep 2010:

- ICT conference in Brussels, launch of Call 7
- E1 ready to handle inquiries & pre-proposals

mid-Nov 2010

- dedicated HLT session(s) [11/11 + 17/11]
- mid-Jan 2011:
 - close of Language Technologies call
- Feb 2011:
 - launch of SME call

close of SME call:

- Apr 2011 (1st stage, short proposals)
- Sep 2011 (2nd stage)







Critical mass

- quality is key
- but quantity matters and helps to stimulate competition thus preserving quality
- 3 focused calls in 2009-10
 - 70 submissions
- 2 broader calls in 2010-11
 - 80-100 submissions?
- tell academics to bring <u>vendors</u> & <u>users</u>!







Thank you!

INFSO-E1@ec.europa.eu

Upcoming ICT-HLT calls & events

(under construction):

http://cordis.europa.eu/fp7/ict/language-technologies/upcoming en.html





